

## Terms of Business

All parts are shipped via the lowest cost route using DPD, Fedex, Bax Global, Royal mail. If you wish to arrange your own shipping, please let us know. All goods paid by credit card will be shipped via a courier with Internet tracking facilities. Security requirements for credit card transactions as laid down by card issuers are in force for the benefit of customer.

All prices are quoted in GB pounds. Payment is in GB pounds. All prices are subject to change without notice. We reserve the right to change prices and or discounts without notice and to bill at the prevailing rate at the time of shipment. A R Harley & Sons Ltd. will make a reasonable attempt to notify the customer of a significant price or discount change.

Ordered parts need to be pre-paid by credit/debit cards, money order, cheque or wire transfer. Special arrangements for payment in US\$ in the USA and payment in Euro are available.

Prices are FOB Crowhurst/East Sussex/England.

Customer is responsible for the payment of duties/taxes applicable in their own country.

**Prices in currencies apart from GB pounds. Price list in Euro or US\$ or other currency is available on request. Just send email to [arharley@harleycustom.com](mailto:arharley@harleycustom.com)**

### Refused orders

Any customer refusing an order will be required to pay the additional freight charges as well as a 20% re-stocking fee. All charges must be paid in full prior to resuming shipments.

### Warranty

In the first instance give us a call. Many problems can normally be fixed very easily. A R Harley & Sons Ltd will replace/repair at our discretion any merchandise purchased from us and found to be defective in material or workmanship within 1 year of the purchase date. For parts returned, an invoice must accompany the merchandise to establish proof of purchase date. We reserve the right to inspect any and all merchandise for misuse, abuse, modifications or incorrect installation. Any merchandise distributed by A R Harley & Sons Ltd is also guaranteed in accordance with the manufacturers own terms of warrantee. Claim evaluations will be made in a prompt and fair manner. Warrantee is not transferable.

### Additional Warranty Information

All products manufactured by A R Harley & Sons Ltd. are guaranteed to the original purchaser to be free of manufacturing defects in materials and workmanship for a period of 1 year from the date of purchase. Exhaust systems carry a 10-year guarantee. Chrome plating is to a high quality and is not covered by this warrantee. We will try and be helpful in resolving any problems within the first year of purchase. Engine tuning, weather and aftercare affect the life of chrome plating. All exhausts we sell are for off-road use only. Full warrantee conditions are available on request and are included with each exhaust system on delivery.

### Returns

No returns will be allowed without prior authorisation and a RAN (returns authorisation number) issued by us. Any damage or shortages must be reported to us within 3 days of receipt in accordance with conditions of carriage of Courier/shipping Company. Any claims outside of this period will be rejected and the shipping company will refuse any claim for compensation. Please keep any packaging until an inspection can be undertaken. If it is possible to take a digital picture, please do so.

### Disclaimer

A R Harley & Sons Ltd. is not a representative of any motorcycle manufacturer and the parts we sell are not necessarily recommended by any motorcycle manufacturer. All words used in our catalogues denoting any motorcycle manufacturer, models, motorcycles are intended for reference only. We are not an authorised Harley-Davidson® Dealer or Distributor and in no way do we have or intend to imply any kind of business relationship with Harley-Davidson® Motor Company. Our intention is to provide products that can be used on a Harley-Davidson® motorcycle and custom motorcycle. Although our replacement parts are not original factory equipment, our intention is to provide quality replacement parts that meet or exceed standards set by the manufacturer. The installation of some parts may void or adversely affect your factory warranty or insurance conditions. Always check with the relevant country laws that installation of parts does not violate these regulations.

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### Note on Lorry/Aeroplane Picture

To avoid any potential confusion, the page containing pictures of 'our fleet of vehicles and planes' were digitally enhanced pictures and the lorry/plane were neither owned nor used by us. The purpose of these pictures was purely of humorous intent.

### Acknowledgements

My thanks to the following for their assistance in making this catalogue. To Thitima as model, to Lisa Hallewell & Steve Brocklesby for putting this catalogue together, to VIP for the printing, to Jongsan Harley for his detailed hard work in cataloguing many details and to Johan at V-Motors ([www.v-motors.be](http://www.v-motors.be)) for his help with photography and use of motorcycles. To my wife Ellen for allowing me to be involved in taking pictures with a model! Also to others too numerous to mention here.